

November 30, 2020

Honorable Erica Barker
Secretary
Postal Regulatory Commission
901 New York Avenue NW, Suite 200
Washington, DC 20268-0001

Dear Ms. Barker:

I have enclosed copies of the following:

1. External audit report, prepared by ICF, of FY 2020 Quarter 4 data from the Postal Service's internal Service Performance Measurement (SPM) system;
2. The Postal Service's response to this Quarter 4 audit; and
3. The Total Measured and Unmeasured Volumes report for Quarter 4, which includes a narrative tab explaining the types of data the Postal Service is able to provide in this report.

These reports are being provided as electronic versions. If you have any questions, please feel free to call me at (202) 268-6687.

Sincerely,

/s/

Jeffrey A. Rackow
Attorney, Global Business & Service Development

Enclosures

cc: Anthony F. Alverno